# MAHARASHTRA GRAMIN BANK SUE MOTO DISCLOSURE UNDER SECTION 4

#### 1. ORGANISATION AND FUNCTION

| S.No | ITEM   | DETAILS OF DISCLOSURE                          | INFORMATION   |
|------|--|--|---|
| 1.1  |  | (i) Name and address of the Organization.      | Maharashtra Gramin Bank  Address: Maharashtra Gramin Bank, Head Office, Plot no 42, Gut no 33, Golwadi Village, Tal Dist: Chh Sambhaji Nagar.   |
|      | Particulars of its organization, functions and | (ii) Head of<br>Organization                   | Chairman  |
|      | duties [Sec<br>4(1)(b)(i)]                     | (iii) Vision,<br>Mission and Key<br>objectives | Vision: Positioning the bank in competitive market by adopting IT solutions, providing basic services to mass population at their door step, adopt effective IT models to deliver those services, increase flow of credit to agriculture, to achieve quantum jump in saving bank deposit mobilization and pursue the best practices for delivering the added service to our customers by transforming the branches into the most preferred banking outlet in rural areas. |
|      |  |  | Mission: Developing the rural economy by providing, for the purpose of development of agriculture, trade, commerce, industry and other productive activities in the rural areas, credit and other facilities, particular to the small and marginal farmers, agricultural labourers, artisans and small entrepreneurs and  |

|                           | for matters connected therewith and incidental thereto.   |
|---------------------------|---|
| (iv) Function and duties  | All the Officers of the Bank have certain discretionary lending and administrative powers depending upon their positions. The delegation of such powers of various grades of officials is decided by Board of Directors of the Bank. These powers are revised periodically, depending upon the organization's requirement and also as per Government/NABARD/RBI guidelines. The concerned sanctioning authority takes decision to sanction a loan or otherwise on merits of |
|                           | Maharashtra Gramin Bank has its root in the 17 districts of Maharashtra viz. Nanded, Parbhani, Hingoli, Latur, Beed, Dharashiv, Pune, Chh Sambhaji Nagar, Jalna, Jalgaon, Dhule, Palghar, Nandurbar, Ahmadnagar, Nasik, Thane & Raigad. The bank has a network of 421 branches, 1261 BCs (Business Correspondent), 7 Regional offices viz. Aurangabad, Beed, Latur, Nanded, Nasik, Parbhani, Pune.  |
| (v) Organization<br>Chart | Organization Chart is as follows:   |
|                           | Head Office Regional Office Branches  |
|                           |   |

### **BOARD OF DIRECTORS**



### **CHAIRMAN**



GENERAL MANAGER (ADMIN)

GENERAL MANAGER (IT)



#### **HODs AT THE BANK**

| Name of HoD            | Department               |
|------------------------|--------------------------|
| B.S Ghogare            | HR Department and GAD    |
| S.K Sangamkar          | IRM and                  |
| R.B Kurmuda            | Inspection and Audit     |
| G.P Kulkarni           | Recovery and Credit      |
|                        | Monitoring               |
| S.R Wankhade           | Credit, Planning, FI,NBD |
| Firoj Shaikh Kamruddin | Information Technology   |
| G.J Sanap              | Investment and Treasury  |
| S.T Joshi              | Vigilance and Legal      |
| L.R Pentamani          | Accounts Department      |

#### **REGIONAL MANAGER**

| Name of Regional<br>Manager | Regional Office |
|-----------------------------|-----------------|
| A.V Kamatkar                | Latur           |
| M.S Wadkar                  | Aurangabad      |
| S.B Prabhavati              | Nanded          |
| G.S Bendre                  | Pune            |
| S.J Patil                   | Nashik          |
| N.B Tekade                  | Parbhani        |
| Y.K Wankhade                | Beed            |

|     |  | (vi) Any other details- the genesis, inception, formation of the department and the HoDs from time to time as well as the committees /Commissions constituted from time to time have been dealt | Chairman: Shri. M B Gharad.  General Manager (Admin): Shri. D.M Kaveri.  General Manager (IT): Shri. Shri V.R Mankar.  For more details: <a href="https://mahagramin.in/aboutus">https://mahagramin.in/aboutus</a>   |
|-----|--|---|--|
| 1.2 | Power and duties<br>of its officers and<br>employees [Sec<br>4(1) (b)(ii)] | (i) Powers and duties of officers (administrative, financial and judicial) Power and duties of other employees  | All the officers have certain financial powers and administrative powers depending upon their positions. The delegation of financial powers of various grades of officials is decided by the Board of Directors of the Bank, which is revised from time to time, depending upon the organization's requirement and also Government / RBI / NABARD guidelines. The concerned sanctioning authority takes decision to sanction a loan or otherwise on merits of each proposal. |
|     |  | (ii) Rules/Orders under which powers and duties are derived. (iii) Exercised (iv) Work Allocation   | Duties of the Officers and Employee of Maharashtra Gramin Bank is governed by Maharashtra Gramin Bank (officers and Employees) service (Amendment) Regulations, 2018   |

| 1.3 | Procedure<br>followed in<br>decision making<br>process [Sec<br>4(1)(b)(iii)] | (i) Process of decision making ldentify key decision making points  (ii) Final Decision Making Authority.  (iii) Related | <ul> <li>There is a well-defined system in the Bank for decision making process.</li> <li>Lending and administrative decisions are taken at various levels by the Bank officials based on the powers delegated to them by the Board of Directors.</li> <li>Branches receive applications for credit facilities and as per delegation either dispose the credit proposal at branch level or recommend it to delegated authority for taking decision regarding disposal of credit proposal.</li> <li>All Credit decisions approved by any sanctioning authority are reported to the next higher authority for noting.</li> <li>All the functions of the Bank are subjected to periodic/Internal/Concurrent Audit/Statutory Audit as well as supervision of RBI u/s 35 of Banking Regulation Act 1949. There is a well-defined organizational structure and clear system of accountability based on NABARD / RBI / CVC guidelines.</li> <li>Board of Directors</li> </ul> |
|-----|--|--|--|
|     |  | Provisions, Acts, Rules etc.   | can be found here:   |
|     |  | (iv) Time limit for taking decisions.  | Time limit varies from policy to policy and is provided in the policy itself.  |

|     |   | (v) Channel of supervision and accountability               | The channel of supervision and accountability follows the organizational chart  |
|-----|---|---|---|
| 1.4 | Norms for discharge of functions[Section 4(1)(b)(iv)] | (i) Nature of functions / services offered.                 | The details of the services offered by the bank are mentioned on the bank's website on this link: <a href="https://mahagramin.in/services">https://mahagramin.in/services</a>   |
|     |   | (ii) Norms/Standards<br>for functions / service<br>delivery | Targets are allotted buy DFS as per business viability plan. For achieving target as allotted by DFS, norms are set by the Maharashtra Gramin Bank bank for the discharge of its functions.   |
|     |   | (iii) Process by  | The Bank functions with the following core values / norms   |
|     |   | which these services  | a. Excellence in customer service   |
|     |   | (iv) Time-limit for   | b. Fairness in all dealing and relation c. Risk taking and innovation   |
|     |   | achieving the targets                                       | d. Integrity  |
|     |   | domoving me targete   | e. Transparency and discipline in policies  |
|     |   |   | The details of services are mentioned under the Personal Banking tab, following link: https://mahagramin.in/home  |
|     |   | (v) Process of redressal of grievances.                     | The bank has a comprehensive policy to redress customer grievances and has a 3 tier customer grievance redressal system. At the branch level, the branch manager is the first line of customer redressal where the customers can approach the Branch Manager for grievance redressal, the Branch Level customer service committee shall meet every month to study and redress customer grievances. The second tier of complaints redressal would happen at Regional Office level where the Regional Office Customer Service Committee is headed by Regional Manager and will ensure that any complaint that reaches the Regional Office is redressed in a week's time. At the very top of is the Head Office Customer Service Committee which will be |

|     |  |  | headed by General Manager of the Bank and will redress the complaints at head office level   |
|-----|--|--|--|
| 1.5 | Rules, regulations, instructions manual and records for discharging functions [Section 4(1)(b)(v)] | (ii) List of Rules, Regulations, Instructions Manuals and records. (iii) Acts / Rules manuals etc.   | Service Regulations have been uploaded on the bank's website at: https://mahagramin.in/home/RighttoInformationAct  Circulars and policies of the Bank used by the officers/employees for discharging various functions are available at Bank's staff portal. These are meant for Bank's internal circulation.  |
| 1.6 | Categories of documents held by the authority under its control [Section 4(1)(b) (vi)]             | (i) Categories of Documents  (ii) Custodian of Documents/ Categories                                 | Documents are required by law rules and regulations such as Balance sheets, information of staff, licenses obtained from RBI for opening of branches/ offices etc. are held by the Banks. The loan documents executed by various borrowers and guarantors for credit facility are kept with concern branches under the custody of Branch Manager.  These are also minutes of various committee meeting contracts with parties etc. which are however private information and of commercial value and cannot be shared with public. |
|     |  | (i) Name of Boards,<br>Council, Committee etc.  (ii) Composition  (iii) Dates from which constituted | The details of the Bank's Board of directors are present on the bank's Website at the following link: <a href="https://mahagramin.in/aboutus">https://mahagramin.in/aboutus</a> The Board of the Bank is constituted under section 8 of RRB Act 1976. The various committees as per the requirement of the Bank and as per approval of the Board or top management are constituted. At present the Bank has  |

|     |  | (iv) Term/Tenure   | cons                          | stituted various committees   | as detailed under;  |  |
|-----|--|--|-------------------------------|---|---|--|
|     |  | (v) Powers and   | Sr.                           | Name of Committee   | Agenda Item   |  |
|     |  | Functions  | 1_1_                          | Purchase Committee  | Furniture, Capital items, Printing & Stationary above Rs. 50,000/-        |  |
|     | Boards,<br>Councils,                       |  | 2                             | Premises Rent<br>Renewal/<br>enhancement<br>and rent for<br>new premises<br>Committee | Rent of new premises,   |  |
| 1.7 | Committees and other Bodies constituted as |  | 3                             | Investment Committee  | New investment, Position of investment, sale/ purchase of investment etc. |  |
|     | part of the Public Authority               |  | 4                             | Asset Liability and Management Committee  | Fixation of Interest Rate on deposit/advances                             |  |
|     | [Section<br>4(1)(b)(viii)]                 |  | 5                             | Committee for write off and waiver of bad debts.                                      | Purpose for Write Off and waiver of debt.                                 |  |
|     |  | (vi) Whether the minutes of the meetings are open to the public?  (vii) Whether the minutes of meetings are open | minu<br>prod<br>bank<br>Furti | ites are not accessible to p  | ank can be accessed at:   |  |
|     | to public?                                 |  |                               | And the Balance sheet of the bank can be accessed at:                                 |   |  |

|                                     | (viii) Place where the minutes of the meeting of open to public are available | https://mahagramin.in/home/Balance_sheet  |
|-------------------------------------|---|---|
| Directory of officers and employees | <ul><li>(i) Name and Designation.</li><li>(ii) Telephone, cash</li></ul>      | The details of the board is present on the Bank's webite and the same can be accessed at: <a href="https://mahagramin.in/aboutus">https://mahagramin.in/aboutus</a> |
| [Section 4(1) (b) (ix)]             | and email ID.   | Directory of the staff can has been uploaded on the bank's website at: https://mahagramin.in/home/RighttoInformationAct   |

| Monthly           |
|-------------------|
| Remuneration      |
| received by       |
| officers &        |
| employees         |
| including system  |
| of compensation   |
| [Section 4(1) (b) |
| (x)]              |
|                   |

# (i) List of employees with Gross monthly remuneration

As on 01.04.2024 number of employees working under various cadre are as under:

| S.no. | Cadre             | Strength |
|-------|-------------------|----------|
| 1     | Officer Scale V   | 11       |
| 2     | Officer Scale IV  | 13       |
| 3     | Officer Scale III | 39       |
| 4     | Officer Scale II  | 316      |
| 5     | Officer Scale I   | 680      |
| 6     | Office Assistant  | 502      |
| 7     | Office Attendant  | 59       |

#### Scales of Pay

| Grade Pay | Grade Pay Scale WEF 01.11.2017                                   |
|-----------|--|
| OFFICER   | Scale I- 36000-1490/7-46430-1740/2-49910-1990/7-63840. Scale II- |
|           | 48170-1740/1-49910-1990/10-69810.                                |
|           | Scale III-63840-1990/5-73790-2220/2-78230.                       |
|           | Scale IV- 76010-2220/4- 84890-2500/2-89890 Scale V- 89890-       |
|           | 2500/2-94890-2730/2-100350                                       |
| OFFICE    | 17900-1000/3-20900-1230/3-24590-1490/4-30550-1730/7-42660-       |
| ASSISTANT | 3270/1-45930-1990/1-47920(20Yrs)-1990/9-65830.                   |
| OFFICE    | 14500-500/4-16500-615/5-19575-740/4-22535-870/3-25145-1000/3-    |
| ATTENDANT | 28145 (20 years)-1000/9-3714                                     |

|      |  | (ii) System of compensation as provided in its regulations.  | pregnancy and child<br>the date of birth of o<br>service regulation, I | D6 month: Female<br>birth, Paternity Le<br>child, Earned Leav<br>Health Insurance,<br>wance, Transfer | e employees receive paid leave during<br>eave of 15 days during 06 months from<br>ve, Medical Leave etc. as prescribed in<br>Life Insurance: Travelling Allowance,<br>allowances, Earned Leave / Medical |
|------|--|--|--|---|--|
| 1.10 | Name,<br>designation and<br>other particulars  | (i) Name and designation of the public information   | Designated CPIOs at  | Regional Office   |  |
|      | of public                                      | officer (PIO), Assistant   | Name of CPIO   | Region  | Email  |
|      | information<br>officers [Sec4(1)<br>(b) (xvi)] | Public Information (s) & Appellate Authority  ii) Address, telephone numbers and email ID of each designated official. | Shri M.S Wadkar  | Chh Sambhaji<br>Nagar   | rmaurangabad@mahagramin.co.in  |
|      |  |  | Shri. GG Chivate   | Beed  | drmbeed@mahagramin.co.in   |
|      |  |  | Shri. M.B Palepad  | Latur   | drmlatur@mahagramin.co.in  |
|      |  |  | Shri. S.B<br>Prabhavati  | Nanded  | rmnanded@mahagramin.co.in  |
|      |  |  | Shri. N.B Takade   | Parbhani  | rmparbhani@mahagramin.co.in  |
|      |  |  | Shri. G.S Bendre   | Pune  | rmpune@mahagramin.co.in  |
|      |  |  | Shri S.J Patil   | Nashik  | rmnashik@mahagramin.co.in  |
|      |  |  | Designated CPIOs at  | Head Office   |  |
|      |  |  | Shri. S.T Joshi  | Head Office   | cmlegal@mahagramin.co.in   |
|      |  |  | Appellate Authority  |   |  |
|      |  |  | Shri. D.M Kaveri   | Head Office   | gmadmin@mahagramin.co.in   |
|      |  |  | Shri. D.M Kaveri   | Head Office   | gmadmin@mahagramin.co.in   |

| 1.11 | No. Of employees against whom Disciplinary action has been proposed/ taken (Section 4(2)) | (i) No. of employees against whom disciplinary action has been (i) Pending for Minor penalty or major penalty proceedings | The information is confidential, therefore, the same is not uploaded on Bank's Website for public access.  |
|------|---|---|--|
|      |   | (ii) Finalized for Minor penalty or major penalty proceedings   | The information is confidential, therefore, the same is not uploaded on Bank's Website for public access.  |
| 1.12 | Programmes to advance understanding of RTI (Section 26)                                   | (i) Educational<br>Programs   | The bank regularly conducts training programs of staff at the bank's Staff Training Institute and lectures on RTI Act are part of the training curriculum. |
|      |   | (ii) Efforts to encourage public authority to participate in these programs   | Public Authorities and other staff of the bank is required to attend and actively participate in these training sessions.                                  |
|      |   | (iii) Training of CPIO<br>/APIO   | CPIO and Appellate Authority have undergone training at India Institute of Secretariat Training & Development Centre.                                      |

|      |   | (iv) Update & publish guidelines on RTI by the Public Authorities concerned. | Maharashtra Gramin Bank updates guidelines on RTI act on regular interval and last update is as on 16-05-2024. |
|------|---|--|--|
| 1.13 | Transfer policy<br>and transfer<br>orders[F No.<br>1/6/2011- IR dt.<br>15.4.2013] |  | Transfer Policy Has Been Uploaded at: https://mahagramin.in/home/RighttoInformationAct                         |

### 2. BUDGET AND PROGRAMME

| S.no | Item  | Details of the<br>Disclosure   | Remarks   |
|------|---|--|---|
| 2.1  | Budget allocated<br>to each agency<br>including all<br>plans, proposed<br>expenditure and | (i) Total Budget of<br>the Public Authority<br>(ii) Budget for each<br>agency and plan & | The details of the budget is present in the Annual report of the bank which is present on the bank's website at: https://mahagramin.in/home/Annual_Report |
|      | reports on disbursements made etc. [Section 4(1)(b)(xi)]                                  | programmes (iii) Proposed Expenditures   | nttps://managramin.in/nome/Annuai_Report  |
|      |   | of each agency, if any.  |   |
|      |   | (v) Report on disbursements made and place where the related reports are available       |   |

| 2.2 | Foreign and domestic tours (F. No. 1/8/2012- IR dt. 11.9.2012) | (i) Budget   | There is no separate budget for foreign tours,  |
|-----|--|--|---|
|     |  | Foreign and domestic Tours by ministries and officials of the rank of Joint Secretary to the Government and above, as well as the heads of the Department. Places visited The period of visit.  The number of members in the official delegation Expenditure on the visit.         | Met out of General budget   |
|     |  | Information related to procurements Notice/tender enquires, and corrigenda if any thereon, Details of the bids awarded comprising the names of the suppliers of goods/ services being procured, the works contracts concluded – in any such combination of the above- and The rate | The details of the procurement and tenders are present on the bank's website under the Tender Tab, link to the same is: <a href="https://mahagramin.in/home/Tenders">https://mahagramin.in/home/Tenders</a> |

|     |   | /rates and the total amount at which such procurement or works contract is to be executed. |  |
|-----|---|--|--|
| 2.3 | Manner of execution of subsidy programme [Section 4(i)(b)(xii | (i)Name of the programme of activity   | There are no subsidy programs or plans carried out by bank, however government subsidy program / scheme for lending activities are operated through the bank account maintained with various branches, the subsidy amount is transferred to the concerned beneficiary through DBT (Direct benefit transfer) of the Bank. |
|     |   | (ii) Objective of the programme  | Not applicable   |
|     |   | (iii)Procedure to avail benefits   | Not applicable   |
|     |   | (iv)Duration of the programme/ scheme  | Not applicable   |
|     |   | (v) Physical and financial targets of programme  | Not applicable   |
|     |   | (vi)Nature/scale of subsidy/amount allotted  | Not applicable   |
|     |   | (vii)Eligibility criteria for grant of subsidy   | Not applicable   |

|     |  | (viii) Details of<br>beneficiaries of subsidy<br>programme (number,<br>profile etc)   | Not applicable |
|-----|--|---|----------------|
| 2.4 | Discretionary and<br>non- discretionary<br>grants [F.No.<br>1/6/2011-IR dt.<br>15.04.2013] | (i)Discretionary and non-discretionary grants/allocations Grants.   | Not applicable |
|     | •  | (ii) Annual accounts of all legal entities who are provided grants by public authorities.   | Not applicable |
| 2.5 | Particulars of Recipients of concessions, permits of authorizations                        | Concessions, permits or authorizations granted by public authority  | Not applicable |
|     | granted by the public authority [Section 4(1) (b) (xiii)]                                  | For each concessions, permit or authorization granted Eligibility criteria Procedure for getting the concession/ grant and/ or permits of authorizations. | Not applicable |
|     |  | Name and address of<br>the recipients given<br>concessions/ permits or<br>authorizations Date of<br>award of concessions<br>/permits of                   |                |

|     |   | authorizations  |   |
|-----|---|---|---|
| 2.6 | CAG &PAC paras<br>[F.No. 1/6/2011- IR<br>dt. 15.4.2013] | CAG and PAC paras and the action taken reports (ATRs) after these have been laid on the table of both houses of the parliament. | The Bank's audited balance sheet is kept on the bank's website under the Balance Sheet tab, link for the same is:  https://mahagramin.in/home/Balance_sheet |

# 3. PUBLICITY AND PUBLIC INTERFACE

| S.no | Item  | Details of the<br>Disclosure                            |                      | Remarks  |                    |                    |                     |  |
|------|---|---|----------------------|--|--------------------|--------------------|---------------------|--|
| 3.1  | Particulars for any arrangement for consultation                            | Arrangement for consultations with or representation by | •                    | Rules, Forms etc are put on the bank's website for easy public. Links to the most important links are: |                    |                    |                     |  |
|      | with or   | the members of the                                      | Home                 | https://mahagramin.in/home   |                    |                    |                     |  |
|      | representation  | public  | About Us             | https://mahagramin.in/aboutus  |                    |                    |                     |  |
|      | by the members  |   | Contact Us           | https://mahagramin.in/contact  |                    |                    |                     |  |
|      | of the public in relation to the formulation of policy or                   | •   | (i) Relevant Acts,   | (i) Relevant Acts,   | (i) Relevant Acts, | (i) Relevant Acts, | Branch<br>Locations | https://mahagramin.in/personal_banking/Branches_locateus |
|      |   | Rules, Forms and other documents                        | Locker<br>Services   | https://mahagramin.in/services/LockerServices  |                    |                    |                     |  |
|      | implementation  | which are normally                                      | Services             | https://mahagramin.in/services   |                    |                    |                     |  |
|      | there of [Section<br>4(1)(b)(vii)]<br>[F No 1/6/2011-<br>IR dt. 15.04.2013] | 1)(b)(vii)]<br>No 1/6/2011-                             | Mobile<br>Services   | https://mahagramin.in/services/Mobile  |                    |                    |                     |  |
|      |   |   | Complaints<br>Portal | https://mahagramin.in/services/complaints  |                    |                    |                     |  |
|      |   |   | Recruitment          | https://mahagramin.in/home/Recruitment   |                    |                    |                     |  |
|      |   |   | <b>Loans Portal</b>  | https://mahagramin.in/personal_banking/home_loan   |                    |                    |                     |  |
|      |   |   | Agri Loan (KCC)      | https://mahagramin.in/Agri_micro_gov   |                    |                    |                     |  |
|      |   |   | Însurance            | https://mahagramin.in/personal_banking/Insurance   |                    |                    |                     |  |
|      |   |   | Social               | https://mahagramin.in/financial_inclusion/PMJJBY   |                    |                    |                     |  |

|  |  | Security Schemes RTI Portal Banking Ombudsman Balance Sheets Annual Reports Tenders | https://mahagramin.in/home/RighttoInformationAct https://mahagramin.in/home/Banking_Ombudsman  https://mahagramin.in/home/Balance_sheet https://mahagramin.in/home/Annual_Report  https://mahagramin.in/home/Tenders   |
|--|--|---|--|
| core<br>Me<br>pu<br>for<br>im<br>& vis<br>de<br>Inf<br>Fa<br>(IF<br>pu<br>fre<br>R1<br>Pu<br>pa<br>(i) | embers of the ablic in policy rmulation/ policy rmulation/ policy time allotted for sitors Contact etails of formation & acilitation Counter EC) to provide ablications equently sought by TI applicants | TWITTER ETC. a<br>scheme. Furthe<br>disciplines as n                                | ills are published on social media such as FACE BOOK, and inputs given by public are considered while finalizing the rmore, the Board of the Bank includes directors from various ominated by the Government of India in consultation with f India/NABARD who also put forth the public interest while emes. |

|     |  | (ii) Detailed project reports (DPRs)   | Not applicable |
|-----|--|--|----------------|
|     |  | (iii) Concession agreements.   | Not applicable |
|     |  | (iv) Operation and maintenance manuals   | Not applicable |
|     |  | (v) Other documents generated as part of the implementation of the PPP                         | Not applicable |
|     |  | (vi) Information relating to fees, tolls, or the other kinds of revenues that may              | Not applicable |
|     |  | be collected under authorization from the government   |                |
|     |  | vii) Information relating to outputs and outcomes  | Not applicable |
|     |  | (viii) The process of<br>the selection of the<br>private sector party<br>(concessionaire etc.) | Not applicable |
|     |  | (ix) All payment made under the PPP project  | Not applicable |
| 3.2 | Are the details of policies / decisions, which | Publish all relevant facts while formulating   | Not applicable |

|     | affect public,<br>informed to them<br>[Section 4(1) (c)]  | important policies or<br>announcing<br>decisions which<br>affect public to make<br>the process more<br>interactive;<br>(i)Policy decisions/<br>legislations taken in<br>the previous one<br>year.<br>(ii) Outline the Public | Not applicable                                   |
|-----|---|--|--|
|     |   | consultation process  (iii) Outline the arrangement for  | Not applicable                                   |
|     |   | consultation before formulation of Policy.   |  |
| 3.3 | Dissemination of information widely and in such form and manner which is easily accessible to the public [Section 4(3)] | Use of the most effective means of communication (i) Internet (website)  | Internet, website: https://mahagramin.in/home    |
| 3.4 | Form of accessibility of information manual/ handbook [Section 4(1)(b)]   | Information manual /<br>handbook available<br>in<br>(i) Electronic format  | https://mahagramin.in/home/RighttoInformationAct |

| 3.5 | Whether           | List of materials | Home         | https://mahagramin.in/home                                 |
|-----|-------------------|-------------------|--------------|--|
|     | information       | available         | About Us     | https://mahagramin.in/aboutus                              |
|     | manual/           | (i) Free of cost  | Contact Us   | https://mahagramin.in/contact                              |
|     | handbook          |                   | Branch       | https://mahagramin.in/personal banking/Branches locateus   |
|     | available free of |                   | Locations    |  |
|     | cost or not       |                   | Locker       | https://mahagramin.in/services/LockerServices              |
|     | [Section 4(1)(b)] |                   | Services     |  |
|     |                   |                   | Services     | https://mahagramin.in/services                             |
|     |                   |                   | Mobile       | https://mahagramin.in/services/Mobile                      |
|     |                   |                   | Services     |  |
|     |                   |                   | Complaints   | https://mahagramin.in/services/complaints                  |
|     |                   |                   | Portal       |  |
|     |                   |                   | Recruitment  | https://mahagramin.in/home/Recruitment                     |
|     |                   |                   | Loans Portal | https://mahagramin.in/personal_banking/home_loan           |
|     |                   |                   | Agri Loan    | https://mahagramin.in/Agri_micro_gov                       |
|     |                   |                   | (KCC)        |  |
|     |                   |                   | Insurance    | https://mahagramin.in/personal_banking/Insurance           |
|     |                   |                   | Social       | https://mahagramin.in/financial_inclusion/PMJJBY           |
|     |                   |                   | Security     |  |
|     |                   |                   | Schemes      |  |
|     |                   |                   | RTI Portal   | https://mahagramin.in/home/RighttoInformationAct           |
|     |                   |                   | Banking      | https://mahagramin.in/home/Banking Ombudsman               |
|     |                   |                   | Ombudsman    |  |
|     |                   |                   | Balance      | https://mahagramin.in/home/Balance_sheet                   |
|     |                   |                   | Sheets       | Little of Heads and a large large and American Description |
|     |                   |                   | Annual       | https://mahagramin.in/home/Annual_Report                   |
|     |                   |                   | Reports      |  |
|     |                   |                   | Tenders      | https://mahagramin.in/home/Tenders                         |

# 4. E. GOVERNANCE

| S.no | Item  | Details of the<br>Disclosure   | Remarks                                      |
|------|---|--|--|
| 4.1  | Language in<br>which Information<br>Manual/   | (i) English  | Yes  |
|      | Handbook<br>Available [F No.<br>1/6/2011- IR dt.<br>15.4.2013]                          | (ii) Vernacular/ Local<br>Language   | In process of updating manual in Marathi.    |
| 4.2  | When was the information Manual/Handbook last updated? [F.No. 1/6/2011-IR dt 15.4.2013] | Last date of Annual updation   | 16-05-2024                                   |
| 4.3  | Information<br>available in<br>electronic form<br>[Section<br>4(1)(b)(xiv)]             | (i) Details of information available in electronic form  ii) Name/ title of the document/record/ other information | Please refer point no 3.5 as mentioned above |
|      |   | iii) Location where available  |  |

| 4.4 | Particulars of facilities available to citizen for                       | (i) Name & location of the faculty                                 | Online from official website, link to access the same is, https://mahagramin.in/home/RighttoInformationAct for details of informati please refer point no 3.5 as mentioned above. |                                    |                   |  |  |
|-----|--|--|---|------------------------------------|-------------------|--|--|
|     | obtaining<br>information<br>[Section<br>4(1)(b)(xv)]                     | ii) Details of information made available                          |   |                                    |                   |  |  |
|     |  | (iii) Working hours of the facility                                | of 10:00 AM to 05:00PM  |                                    |                   |  |  |
|     |  | (iii) Contact<br>person & contact<br>details (Phone, fax<br>email) | The same is available on the bhttps://mahagramin.in/home/R  |                                    |                   |  |  |
| 4.5 | Such other information as may be prescribed under section 4(i) (b)(xvii) | (i) Grievance<br>redressal<br>mechanism                            | On the complaints tab on the bank's website, link to the same is: https://mahagramin.in/services/complaints   |                                    |                   |  |  |
|     |  | (ii) Details of applications                                       | Details of applications receive   | ed under RTI and information       | on provided       |  |  |
|     |  | received under RTI<br>and information<br>provided                  | Name of Office where received   | Number of Applications<br>Received | Number of Replies |  |  |
|     |  |  | Head Office   | 127                                | 125               |  |  |
|     |  |  | Regional Office Chh Sambhaji<br>Nagar   | 36                                 | 36                |  |  |
|     |  |  | Regional Office Parbhani  | 15                                 | 15                |  |  |
|     |  |  | Regional Office Beed  | 25                                 | 25                |  |  |
|     |  |  | Regional Office Pune  | 5                                  | 5                 |  |  |
|     |  |  | Regional Office Nanded  | 24                                 | 24                |  |  |
|     |  |  | Regional Office Nashik  | 4                                  | 4                 |  |  |

|          |  | Number of Appeals Received before Appellate Appellate Authority  34   | Number of Appeals Disposed off  34     |
|----------|--|---|--|
| sc       | ) List of completed<br>chemes/ projects/<br>cogrammes  | List of Schemes Completes: 1. Maharashtra Gramin Bank Festi 2. Mhagramin Baliraja Taranhar Yo   | •                                      |
| pr       | v) List of schemes/<br>rojects/ programme<br>nderway   | List of Ongoing Schemes: 1. Mahagramin Annadata Suraksh 2. Mahagramin Samuh Atmanirbha  |  |
| in of ar | p) Details of all contracts entered ato including name of the contractor, mount of contract and period of completion of contract | 1. RFP for providing catering service College: Date of publication:12.06.2023 Last date for submission of RFP: 03.07.202 Date of Work order:12.07.2023 Name of successful bidder: M/s Shree Gaja Period of contract: One Year Total Cost of RFP: Said RFP was for rate of includes following items. | anan Maharaj Multi Services,Aurangabad |

Total cost of contract is as per quantity requirement at following rates—

|   | •         |
|---|-----------|
| Particulars                             | Rate      |
| 1) Bed tea/coffee                       | Rs.8.00   |
| 2) Breakfast                            | Rs.25.00  |
| 3) Forenoon Tea/ Coffee (Same as Bed-   | Rs.8.00   |
| Tea)                                    |           |
| 4) Lunch                                | Rs.37.00  |
| 5) Afternoon Tea/ coffee (Same as Bed-  | Rs.8.00   |
| Tea)                                    |           |
| 6) Dinner (Same as Lunch)               | Rs.37.00  |
| Aggregate Rate for Residential trainees | Rs.123.00 |
|   |           |

# 2.RFP for outsourcing of Security Services of unarmed guards for MGB Head Office premises:

Date of publication:23.01.2024

Last date for submission of RFP: 13.02.2024

Date of Work order:26.02.2024

Name of successful bidder: M/s Sairam Security Services

Period of contract: One Year

Total Estimated Cost of RFP: Aprroximate 24.25 Lakhs-

Subject to variation in Minimum wages rate as directed by Ministry of Labour &

Employment, govt. Of India

The bank's tenders are monitored by IEM, Bank of Maharashtra who is appointed by CVC.

| (vi) Annual Report                              | Available on the bank's website at: https://mahagramin.in/home/Annual_Report  |
|---|---|
| (vii) FAQs                                      | FAQs have been uploaded on Bank's website at: <a href="https://mahagramin.in/home/RighttoInformationAct">https://mahagramin.in/home/RighttoInformationAct</a> |
| Any other information such as Citizen's Charter | Not applicable  |
| a) Result<br>Framework<br>Document (RFD)        | Not applicable  |
| b) Six Monthly<br>Reports                       | Not applicable  |

|     |   | c) Performance<br>against the<br>benchmarks set in<br>the Citizen's<br>Charter. | Not applicable   |                  |                    |                   |
|-----|---|---|--|------------------|--------------------|-------------------|
| 4.6 | Receipt & Disposal of RTI applications &                          | i) Details of applications received and   | Name of Office where received                            | Numbe<br>Receive | er of Applications | Number of Replies |
|     | appeals [F.No   | disposed  | Head Office  | 127              | <del></del>        | 125               |
|     | 1/6/2011-IR dt.<br>15.04.2013]                                    | a   | Regional Office Chh Sambhaji<br>Nagar                    | 36               |                    | 36                |
|     | 10.04.2010]   |   | Regional Office Parbhani                                 | 15               |                    | 15                |
|     |   |   | Regional Office Beed                                     | 25               |                    | 25                |
|     |   |   | Regional Office Pune                                     | 5                |                    | 5                 |
|     |   |   | Regional Office Nanded                                   | 24               |                    | 24                |
|     |   |   | Regional Office Nashik                                   | 4                |                    | 4                 |
|     |   | (ii) Details of appeals received and orders issued                              | Number of Appeals Received before Appellate Authority 34 | ore              | Number of Appeals  | s Disposed off    |
| 4.7 | Replies to questions asked in the parliament [Section 4(1)(d)(2)] | Details of questions asked and replies given                                    | No such question asked.                                  |                  |                    |                   |

# 5. INFORMATION AS MAY BE PRESCRIBED

| S.no | Item                                 | Details of the<br>Disclosure |                             | Remarks                |  |
|------|--------------------------------------|------------------------------|-----------------------------|------------------------|--|
| 5.1  | Such other                           | Name & details of            | CPIO At Head Office         |                        |  |
|      | information as                       | Current CPIOs &              | Name of CPIO                | Tenure                 |  |
|      | may be                               | FAAs                         | PRABHAVATI S.B              | Oct 2021 - Oct-2023    |  |
|      | prescribed [F. No.                   | Earlier CPIO & FAAs          | WANKHADE S.R                | Oct-2023 – March 2024  |  |
|      | 1/2/2016- IR dt.                     | from 1.1.2019                | S.T JOSHI                   | March 2024 – Till Date |  |
|      | 17.8.2016, F No.<br>1/6/2011- IR dt. |                              |                             | Chh Sambhaji Nagar     |  |
|      | 15.4.2013]                           |                              | Name of CPIO                | Tenure                 |  |
|      |                                      |                              | PRABHAVATI S.B              | Oct-2021 – Dec 2021    |  |
|      |                                      |                              | VASANT NARHARI BURKUL       | Dec-2021 – Sep 2022    |  |
|      |                                      |                              | KULKARNI GANESH PURUSHOTTAM | Sep-2022 – Apr 2022    |  |
|      |                                      |                              | WADKAR M.S                  | Apr-2024 – Till Date   |  |
|      |                                      |                              | CPIO At RO Beed             |                        |  |
|      |                                      |                              | Name of CPIO                | Tenure                 |  |
|      |                                      |                              | PRABHAVATI S.B              | Oct-2020 – Oct 2021    |  |
|      |                                      |                              | KAMATKAR AVINASH MADHAV     | Oct-2021 – Jul 2022    |  |
|      |                                      |                              | RAJENDRA BARKU KURMUDA      | Jul-2022 – Apr 2022    |  |
|      |                                      |                              | YASHWANT KRISHNRAO WANKHEDE | Apr-24 – Till Date     |  |
|      |                                      |                              | CPIC                        | O At RO Latur          |  |
|      |                                      |                              | Name of CPIO                | Tenure                 |  |
|      |                                      |                              | GATTANI A.N                 | Feb-2018 – Oct 2020    |  |
|      |                                      |                              | SANGAMKAR S.K.              | Oct-2020 – Apr 2021    |  |
|      |                                      |                              | RAJENDRA BARKU KURMUDA      | Apr-2021 – Jul 2022    |  |

| KAMATKAR AVINASH MADHAV | Jul-2022 – Till Date |
|-------------------------|----------------------|
|-------------------------|----------------------|

#### **CPIO At RO Nanded**

| Name of CPIO                | Tenure               |
|-----------------------------|----------------------|
| SANGAMKAR S.K.              | Apr-2021 – Apr 2022  |
| KULKARNI GANESH PURUSHOTTAM | Apr-2022 – Sep 2022  |
| SHINDE E.G                  | Sep-2022 – Apr 2023  |
| NAFDE N.P                   | Apr-2023 – Oct 2023  |
| PRABHAVATI S.B              | Oct-2023 – Till Date |

#### **CPIO At RO Nashik**

| Name of CPIO            | Tenure               |
|-------------------------|----------------------|
| WANKHADE S.R            | Oct-2020 – Apr 2021  |
| GHOGARE BALASAHEB SUDAM | Apr-2021 – Apr 2022  |
| PATIL SOMNATH JAGANNATH | Apr-2022 – Till Date |

#### **CPIO At RO Parbhani**

| Name of CPIO | Tenure               |
|--------------|----------------------|
| SHINDE G R   | Feb-2019 – Apr 2021  |
| BENDRE G .S  | Apr-2021 – Jul 2022  |
| DESHMUKH G S | Jul-2022 – Apr 2023  |
| TEKADE N.B   | Apr-2023 – Till Date |

#### **CPIO At RO Pune**

| Name of CPIO            | Tenure               |
|-------------------------|----------------------|
| GHOGARE BALASAHEB SUDAM | Jun-2018 – Apr 2021  |
| KAMATKAR AVINASH MADHAV | Apr-2021 – Oct 2021  |
| GONDHALEKAR V.H         | Oct-2021 – Oct 2022  |
| BENDRE G .S             | Oct-2022 – Till Date |

#### Appellate Authority

| Name of AA    | Tenure              |  |
|---------------|---------------------|--|
| GG WAKADE     | Jan 2017 – May 2019 |  |
| SANJAY G WAGH | May 2019 – Apr 2023 |  |

|                                      | D.M KAVERI  | Ap                     | r 2023 – Till Date             |  |  |
|--------------------------------------|---|------------------------|--------------------------------|--|--|
|                                      |   |                        |                                |  |  |
|                                      |   |                        |                                |  |  |
| Details of third party               | arty This is the first time that the bank is being Audited. |                        |                                |  |  |
| audit of voluntary                   |   |                        |                                |  |  |
| disclosure, Dates of                 | f   |                        |                                |  |  |
| audit carried out,                   |   |                        |                                |  |  |
| Report of the audit                  |   |                        |                                |  |  |
| carried out                          |   |                        | \                              |  |  |
| Appointment of                       | Name  | Office                 | Email                          |  |  |
| Nodal Officers not                   | Mr. Sudhanshu   | Head Office, Chh       | holegal@mahagramin.co.in       |  |  |
| below the rank of                    | Pathania<br>Shri Suresh                                     | Sambhaji Nagar         | drmaurangahad@mahagramin aa in |  |  |
| Joint Secretary/ Additional HoD Date |   | Chh Sambhaji Nagar     | drmaurangabad@mahagramin.co.in |  |  |
| Additional Hob Date                  | Mr. Kandarp Dwivedi   | Beed                   | inspbeed@mahagramin.co.in      |  |  |
|                                      | Mr. Shankar   | Latur                  | drmlatur@mahagramin.co.in      |  |  |
|                                      | Bangdar   |                        | aa.g.a                         |  |  |
|                                      | Mr. Bablesh K. Patil  | Nanded                 | legalnnanded@mahagramin.co.in  |  |  |
|                                      | Ms. Rupali Sao  | Parbhani               | legalparbhani@mahagramin.co.in |  |  |
|                                      | Mr. Netaji Patil  | Pune                   | recoverypune@mahagramin.co.in  |  |  |
| Consultancy                          |   |                        | ancy committee of key stake    |  |  |
| committee of key                     | holders for advice or                                       | suo-moto disclosure    | ) <b>.</b>                     |  |  |
| stake holders for                    |   |                        |                                |  |  |
| advice on suo-moto                   | •   |                        |                                |  |  |
| disclosure Dates                     |   |                        |                                |  |  |
| from which                           |   |                        |                                |  |  |
| constituted                          |   |                        |                                |  |  |
| Name & Designation                   | ן ר   |                        |                                |  |  |
| of the officers                      | Me are in present of  | formation of Committee | es of DIOs/EAAs with risk      |  |  |
| Committee of                         | •   |                        | ee of PIOs/FAAs with rich      |  |  |
| PIOs/FAAs with rich                  | -   ·   | dentity frequently Sot | ught information under RTI.    |  |  |
| experience in RTI to                 |   |                        |                                |  |  |
| identify frequently                  |   |                        |                                |  |  |

| sought information |  |
|--------------------|--|
| under RTI          |  |
| Dates from which   |  |
|                    |  |
| constituted        |  |
| Name & Designation |  |
| of the Officers    |  |

### 6. INFORMATION AS MAY BE PRESCRIBED

| S.no | Item  | Details of the Disclosure   | Remarks   |
|------|---|---|---|
| 6.1  | Item / information disclosed so that public have minimum resort to use of RTI Act to obtain information   |   | Please refer point no 3.5                       |
| 6.2  | Guidelines for Indian Government Websites (GIGW) is followed (released in February 2009 and included in the Central Secretariat Manual of Office Procedures (CSMOP) by Department of Administrative Reforms and | Whether STQC certification obtained and its validity. Does the website show the certificate on the Website? | We are in process of obtaining STQC certificate |

| Public            |  |  |  |
|-------------------|--|--|--|
| Grievances,       |  |  |  |
| Ministry of       |  |  |  |
| Personnel, Public |  |  |  |
| Grievance and     |  |  |  |
| Pensions, Govt.   |  |  |  |
| Of India)         |  |  |  |